



MARYLAND BOARD OF EXAMINERS IN OPTOMETRY

PATIENT BILL OF RIGHTS

1. Patients have the right to the most appropriate optometric treatment regardless of race, color, sex, age, religion, national origin, or mental/physical handicap.
2. Patients have the right to receive considerate and respectful care in a clean and safe environment.
3. Patients have the right to privacy and confidentiality while in the optometrist's office and confidentiality of information and records regarding their care.
4. Patients have the right to know the names and credentials of all people participating in their care.
5. Patients have the right to expect continuity of care, to know in advance about appointment times and to expect prompt attention in emergency situations.
6. Patients have the right to a full explanation, in plain language, about diagnosis, treatment and prognosis of their case.
7. Patients have the right to receive a copy of their prescription and the choice of having it filled by the prescribing optometrist or elsewhere.
8. Patients have the right to appropriate consultation, or referral when indicated and the right to seek another opinion.
9. Patients have the right to refuse treatment.
10. Patients have the right to receive an itemized bill and an explanation of all charges.

Adopted: November 17, 2010